



## Passing the ITIL V3 Intermediate Exams - The Study Guide

By Pierre Bernard

van Haren Publishing. Paperback. Book Condition: new. BRAND NEW, Passing the ITIL V3 Intermediate Exams - The Study Guide, Pierre Bernard, This book helps people prepare for the ITIL(R) Intermediate qualification exams. It contains tips for selecting the appropriate course, preparation and finally what trainers and examiners expect you to achieve during pre-exam training sessions. Additionally, this book covers tips on reading and understanding the syllabi, scenarios, supplemental information, and sample question and the answers. Written by a respected ITIL trainer and reviewed by other global professionals this unique work provides clear and concise guidance for all those seeking to build on the ITIL training they have received at Foundation Level. Additionally it provides Personnel and Human Resource professionals with a guide as to how this training should be used to improve efficiencies and business delivery - the training should support a business wider agenda and not simply be a route to a certificate. The title covers: Clear and concise explanations of the exam structure; Learning principles; Preparation for courses; Real exam questions and sample answers; Hints and Tips and Exam Techniques This book will save readers time and effort by highlighting the expectations of examiners and the key preparation...



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