



## ACCESS, QUALITY AND SATISFACTION WITH CARE, Volume 24 CONCERNS OF PATIENTS, PROVIDERS AND INSURERS Research in the Sociology of Health Care

By Jennie Jacobs Kronenfeld

JAI Press. Hardcover. Book Condition: New. Hardcover. 272 pages. Dimensions: 9.1in. x 6.1in. x 1.0in. Traditionally in health services research, cost, quality and access to care have been viewed as the three major issues of health care delivery and have been important in the development of health services research as a multidisciplinary way to examine issues in health care and health care delivery. Satisfaction is often viewed as a specialized aspect of access to care. Given the sociological focus of this volume, costs are less of a focus, but access, quality and satisfaction are important sociological aspects of health services delivery concerns and have been for more than 30 years. This volume explores a variety of those issues in today's health care system, with a strong sociological focus. Besides the introductory section of the volume, the other sections of the volume focus on articles that are about patients and special types of care, elderly care issues, issues of access, quality and satisfaction with care from the perspective of foreign health care systems, and these issues in public systems of care. Some of the specific chapters look at issues of care for Vietnam veterans, patients with myocardial infarctions, and dental care and...



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