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BERRETT-KOEHLER, United States, 2013. Paperback. Condition: New. Language: English. Brand New Book. Karen Phelan is really sorry - no, she really is. She had the best of intentions and training in business systems, performance management and all the latest theories and best practices. At companies like Deloitte, Pfizer, JJ and countless consulting clients, she did her best do business by the numbers--the only problem is that businesses are run by people, not mathematical formulas. She and other consultants may...

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- Authored by Karen Phelan
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