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Performance Management: A Pocket Guide for Employee Development

By James Rollo

Goal/QPC, United States, 2009. Spiral bound. Book Condition: New. 2nd. 137 x 97 mm. Language: English . Brand New Book. Performance Management is an umbrella term for the process of identifying, developing, and utilizing and organization s human resources. This process includes competency models, performance plans, goal setting, performance appraisals, recognition, and coaching. Organizations are using the best practices of Performance Management to achieve a competitive edge. Table of Contents What is Performance Management Performance Planning Competency Models Leadership Development Goal Setting Behavioral Norms 360° Feedback Performance Improvement Process Coaching Performance Appraisal Recognition Team Audit Summary and Performance Management Appendix Breakthrough Strategic Planning Bibliography Do-It-Yourself Pocket Guide for Performance Management This easy-to-use pocket guide enables you to develop an integrated Performance Management system that will help you: ? Develop individual performance plans ? Build competency models ? Develop leadership roles ? Set individual and group goals and establish scoreboards ? Establish behavioral norms ? Develop a constructive 360° feedback process ? Address and resolve performance problems ? Coach and mentor for employee development ? Conduct performance appraisals ? Recognize individual and team accomplishments ? Conduct team audits ? Maximize the utilization and development of your employees.



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