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YES MAAM THE TRUTH ABOUT RETAIL, AN ASSOCIATES POINT OF VIEW



iUniverse. Paperback. Condition: New. 108 pages. Dimensions: 8.9in. x 6.0in. x 0.3in. Americans shop till they drop, yet most have little idea what's really involved behind the scenes. YES MAAM, THE TRUTH ABOUT RETAIL, AN ASSOCIATE'S POINT OF VIEW is filled with hilarious scenarios depicting unexpected surprises the associate faces throughout the day. Real life anecdotes recount everything from customer complaints to customer thefts. One such incident tells the story of a customer who was caught stealing--she was overheard informing her husband...

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- Authored by Bobbi Matthews
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