



Service Catalog Best Practices - Templates, Documents and Examples of Service Catalogs in the Public Domain. Plus Access to Content.Theartofservice.Co

By -

Tebbo. Paperback. Book Condition: New. Paperback. 142 pages. Dimensions: 9.6in. x 7.6in. x 0.2in. Key Book Benefits: Delivers authoritative, field-tested best practices for working with Service Catalogs. Covers the full lifecycle, from planning, design, and deployment through operations and support - Includes access to content. theartofservice. com with job aids, utilities, and full downloads of all documents. Drive Better Productivity and Increase Success with this book - Starting Now Discover Real-World Best Practices-Without Paying Expensive Consultants You're investing in Service Catalogs for one reason: to drive major performance improvements across your entire organization. Service Catalog Best Practices will help you do just that. Drawing on their experience with dozens of deployments, The Art of Service offers expert guidance on every aspect of Service Catalog deployment, with results-focused best practices for every area of the organization touched by the Service catalog, including sales, marketing, customer service, finance, legal, and IT. This is information you'd otherwise have to pay a consultant 300 hours to get. . . information you won't find in any other book! The Art of Service walks you through developing a comprehensive and effective implementation strategy, followed by tactics and specifics to overcome every challenge you face, including internal politics. Through...



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