

If I Were Healthcare CEO: An Employee Perspective

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Reviews

Complete guideline for ebook enthusiasts. It really is loaded with knowledge and wisdom Once you begin to read the book, it is extremely difficult to leave it before concluding. (Delilah Hansen)

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IF I WERE HEALTHCARE CEO: AN EMPLOYEE PERSPECTIVE



Johnson Key Elements. Paperback. Condition: New. 142 pages. Dimensions: 9.0in. x 0.3in.What you would do differently if you were the boss After ten years of watching the same cycles of employee disengagement, customer dissatisfaction, and lackluster business management repeat themselves in her workplace, Anne Seymour Johnson became aware of another patternher actionable plans for organizational and process improvement were repeatedly and unfailingly deflected by management. Placating her with assurances that change is not instantaneous, these healthcare leaders took no steps toward the changes that needed to happen. Frustrated with this inaction, Johnson reached her moment of truthand amassed her ideas, suggestions and practical plans for revitalizing the service side of healthcare management into If I Were Healthcare CEO: An Employee Perspective. In this book full of service-savvy suggestions, Johnson outlines a process for change that can be applied to not only the struggling service sector of the healthcare industry but also other service-centered businesses in need of a makeover. Her succinct, easy-toimplement ideas are presented in a step-by-step guide to improving all areas of performance in service industries and business management, providing all the help you need to maximize stakeholder touch points for optimally efficient operations. This item ships from multiple locations. Your book may arrive from Roseburg,OR, La Vergne,TN. Paperback.

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