



## Delivering Culturally Competent Nursing Care

By Gloria Kersey-Matusiak

Springer Publishing Co Inc, United States, 2012. Paperback. Book Condition: New. 226 x 150 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Offering a how-to approach to the development and application of cultural competency skills in nursing, this text provides numerous techniques for cultural self-assessment and cultural patient assessment. Its unique framework for self-assessment--considered to be a highly important facet of developing culturally competent nursing care--is based on the Cultural Competency Staircase Model, a self-assessment model that was developed by the author who has over 30 years of clinical practice in culturally diverse settings. The text begins by defining cultural competency and describes how nurses can use the Staircase Model to determine their level of cultural competence. Emphasis is placed on developing cross-cultural communication skills and resolving cross-cultural conflicts. The book provides tools for the cultural assessment of patients and focuses on working with culturally diverse colleagues and patient populations. Using case vignettes, it presents problematic clinical scenarios related to cultural diversity and discusses how to resolve them. Each chapter opens with learning objectives and glossary terms and ends with key points, NCLEX-RN review questions and a list of additional resources. The AACN Cultural Competencies for Baccalaureate...



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