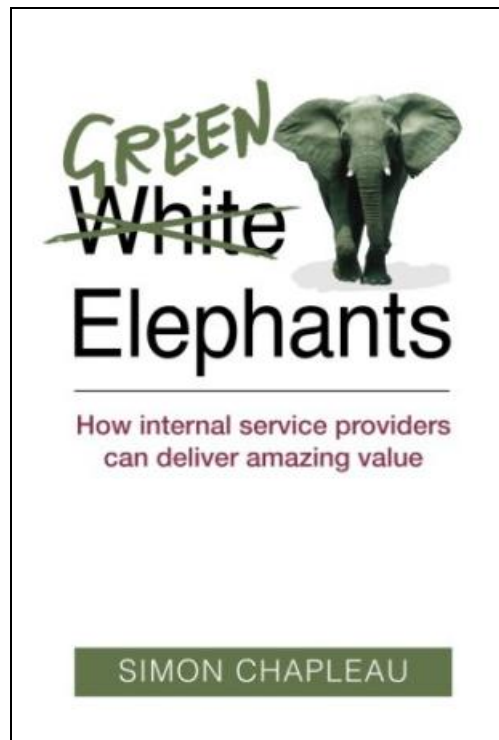


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## GREEN ELEPHANTS: HOW INTERNAL SERVICE PROVIDERS CAN DELIVER AMAZING VALUE

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