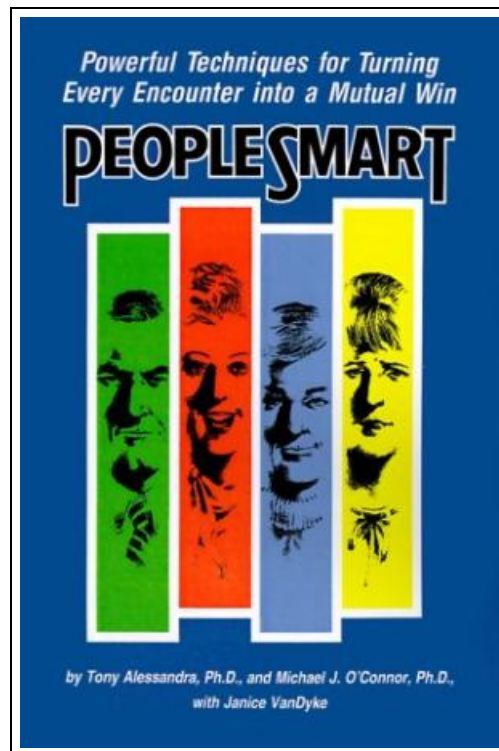


## People Smart: Powerful Techniques for Turning Every Encounter Into a Mutual Win



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