



Hotel room attendant fine Manual (Comics Illustrated Edition) (Fu Buke Hotel management practices(Chinese Edition)

By WANG SHU YAN

paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment.Paperback. Pub Date :2012-11-01 Pages: 130 Publisher: People's Posts and Telecommunications Press title: hotel room attendant Fine Manual (comic Illustrated Edition) (the Fu Buke hotel management practices another masterpiece! Detailed and comprehensive services operating instructions! standardize operations. scientific assessment!) List Price: 20.00 yuan Author: SCHOOL DOCTOR Press: People's Posts and Telecommunications Press Publication Date :2012-11-1ISBN: 9787115297716 Number of words: 30.000 yards: 130 Edition: 1 Binding: Paperback : Big 32 Weight: Editor's star consultant - the Fubu Ke team hotel management books new masterpiece! Hotel room attendant in the day-to-day work will always encounter the following problem: how to service a drunken guests? How to provide the best quality service during the VIP check? Guests staying in rooms the damaged rooms goods Peifu? Hotel room attendant Fine Manual (comics Illustrated Edition) include 36 matters specification .36 Assessment Standards as well as 37 service issue resolution and detailed answers to problems encountered in the day-to-day work of room attendants more scientific. more comprehensive practical operating canon! Hotel room attendant Fine Manual (comics Illustrated Edition) 32 form as a pocket book to...



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